# **SOG 400.1.13**

## **SUPPORT GROUP OPERATIONS**

ADOPTED: April 1, 2019 REVISED:

#### **PURPOSE**

To set a response standard for Support Group members for callout at greater alarm incidents, also coordinating support for District and Association activities.

#### **PROCEDURE**

Is to provide guidance for training, incident response and active coordination.

## A. Training for Support Group members

- 1. Location of supplies and equipment
- 2. Location of key
- 3. Security codes
- 4. Driver training
- 5. Radio operations
- 6. Set up with notification system
- 7. Time cards
- 8. Incident command system
- 9. HIPPA and Bloodborne

### B. Incident response

- 1. When notified of a request for the support group response, report to Jefferson Fire Station
- 2. Contact the Coordinator or Assistant Coordinator for what is needed on scene and coordinating of the group's response
- 3. Gather preassigned supplies and/or port a potty.
- 4. Respond on assigned apparatus non-emergency mode, notify Dispatch when responding, arriving, and then when clearing from the incident

## C. On scene

- 1. Sensitive information will be only be release by the unity of Command
- 2. Support Group members will provide drinks and snacks in rehab to firefighters and EMS personnel.
- 3. Provide shelter from the weather (cooling area, warming area, shade, etc...).
- 4. May assist with taken vital signs (pulse, blood pressure, etc...) and assigned personnel as noted in rehab guideline.

#### D. District and Volunteer Activities:

Coordinate with District staff and Volunteer Association leadership for district and association activities. Personnel need to assure support personnel are notified of activities at least one month in advance if possible.